

As you continue to decide when, how and who can begin traveling for business again, we want to ensure that you have the tools you need to make the best decisions for future travel at your company.

We have developed a Travel Policy Checklist to provide you with additional guidance and items to consider while you make post-pandemic adjustments to your policies.

#### **Planning Phase**

- Conduct an audit of your current travel policy to understand where you can and should make changes. Include company CEO, COO and CFO to ensure alignment of business priorities and goals.
- Establish business travel approval process.
- Give guidance on determining if virtual meetings should be chosen over physical travel and provide a definition of essential vs. nonessential travel. Also determine criteria for allowed travel (nternal, external, meeting size, events, etc.).
- Working with your HR or Legal department, determine if travelers will need to complete a consent to travel form.
- Urge employees to update their travel profile, especially emergency contact information.
- Educate employees on the importance of booking travel exclusively through AAA Corporate Travel to ensure Duty of Care and financial oversight.
- Assess preferred supplier contracts to examine health and safety criteria, cleaning protocols, and change/ cancellation policies.
  - Also include airline ticket rules in assessment.
  - Encourage employees to enroll in preferred supplier programs to take full advantage of perks and contactless payment methods.
- Develop a communications plan to inform employees of new procedures and policy changes.

## **Pre-Trip Checklist**

- Provide a list of allowed reimbursements for PPE, mandatory quarantine at destination, or COVID test expenses.
- Distribute **Traveler Checklist** provided by AAA Corporate Travel.
- Encourage employees to contact their AAA Travel Consultant for required travel documentation or direct them to the KNOW BEFORE YOU GO travel restrictions database at aaacorporatetravel.com/travel-restrictions.
- Explain process for contacting Manager and HR if a traveler gets sick during business trip.

# **During Trip Checklist**

- Determine **process for traveler to check-in** with Manager during their trip. Travel Managers/ Arrangers can access the **Interactive Traveler Map** through **Grasp** to view traveler locations.
- Reassess meal per diem based on limited dining options during travel.
- Determine allowable modes of transportation (ridesharing, public transport, etc.).
- Educate travelers on how/ where to access **itinerary updates**.

## **Post-Trip Checklist**

- Determine how much time travelers should wait in between trips before traveling for business again.
- Decide whether travelers can immediately return to the office or if they should work from home for a specified amount of time.
- Communicate requirements for contacting Manager or HR if traveler has symptoms after business trip.
- Provide process for collecting employee feedback and encourage open lines of communication to ensure travelers feel comfortable and safe during business travel.

### **Questions?**

As your travel management partner, traveler safety and program success are our #1 priorities. If you have questions or comments please contact us anytime via our website at aaacorporatetravel.com/contact, or call one of our Travel Consultants at 1-800-354-4514.