

CORPORATE TRAVEL/MEETING NEWSLETTER

NOVEMBER, 2014

HOW TO CONTACT

THE TRAVEL DEPARTMENT

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AAA TEAM

Missy McCroskey	International Agent
Cheryl Feder	Hotel Desk
Lisa Sauers	Agent
Mary Bristow	Agent

NOTE - Once a reservation is made, either by an agent or in Concur, you may call the agents for changes, itinerary copies, cancellations or anything regarding this reservation **WITHOUT** paying a fee.



TRAVEL NEWS



Rideshare Service

Uber is a ridesharing (non hailable) cab service based out of San Francisco, whose main form of communication is through their mobile app. They receive their requests for transportation services through this app, and will then dispatch the trips to their professional drivers by using this app as well. Customers use the app to request rides and track their reserved vehicle's location. As of August 29, 2014, their services were available in 45 countries and more than 200 cities worldwide.

Upon its inception, Uber only offered full-size luxury cars for hire, and smaller vehicles such as the Toyota Prius. Due to the lower fees that accompanied the program, the service became extremely competitive with traditional taxi services, expanding Uber's appeal to a broader cross-section of the market.

Uber has been met with protests from taxi drivers and taxi companies, who believe that ridesharing companies are illegal taxicab operations that engage in unfair business practices, and compromise passenger safety.

The Kroger Co. **cannot** endorse our travelers to use the Uber Car service until we determine the insurance coverage/risk.

Barb Hornback

Travel Manager

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CORPORATE MEETING PLANNERS – Division Assignments listed on the [BarneyWeb](#)

Jenny Bothe	Executive Meeting Planner	513-762-1037	Jenny.Bothe@Kroger.com
Angela Buller	Senior Meeting Planner	513-698-1879	Angela.Buller@Kroger.com
Kathy Newswanger	Meeting Planner	513-762-1025	Kathryn.Newswanger@Kroger.com
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A NEW LOOK TO CONCUR TRAVEL!!

The Concur User Experience Evolution is a key initiative that will accomplish 3 primary goals:

1. Modernize the user experience and increase the usability of Concur application, while maintaining the ability to apply and enforce company policies
2. Implement features and functionality that provides clients with maximum benefits for their Travel needs while minimizing change-management impacts
3. Allow effortless navigation and access to features for all products on the web and mobile devices.

The main differences are as follows:

- Upon entering the site, you will land on a Homepage, the layout of which is **shown to the right**, allowing you a snapshot of all Trips, Company Notes & Alerts if applicable.
- Once on the Travel tab, the site will look similar to the current landing page, with some of the access points & sign out button relocated. **Updates are circled below.**
- A Review and Reserve Page will be presented after each segment of your booking, Air, Car and / or Hotel, allowing you to review and update pertinent options about each segment.
- Guest Travel is now accessed just above the Travel Wizard, rather than accessed from the dropdown list
- The Flight, Car and Hotel tabs are now represented with picture icons rather than text.

